

Call: 312.341.1070 | Fax: 312.341.1041.



# LEGAL AID CHICAGO

EQUAL JUSTICE STARTS HERE

# about

Legal Aid Chicago seeks justice for people living in poverty.

Through litigation and advocacy, our team of full-time lawyers and staff fight to secure individual rights to affordable housing, basic healthcare, fair working conditions, protection from abuse, and economic stability.

## mission

At Legal Aid Chicago, we work together to provide high quality civil legal aid to people living in poverty and other vulnerable groups.

Through advocacy, education, collaboration, and litigation we empower individuals, protect fundamental rights, strengthen communities, create opportunities, and achieve justice.

In carrying out our mission, we treat everyone with compassion and respect.

# vision

It is our vision that poverty will not be an impediment to justice in Cook County. Legal barriers that perpetuate poverty and inequality will be dismantled. Laws and legal systems will be open and equally effective for all who need their protection, especially those who experience unfair and disproportionately unjust treatment due to personal or community characteristics.



Legal Aid Chicago was founded on the philosophy that all individuals are entitled to quality civil legal representation, regardless of their income. We work to ensure that poverty is not an impediment to justice by dismantling the legal barriers that perpetuate inequality. Legal Aid Chicago staff live our mission through our core values of equity, excellence, inclusion, kindness, and respect.



Equitable • Excellent • Inclusive • Kind • Respectful

#### EQUITY



- Proactively removes barriers to access for clients, considering short-term fixes & sustainable solutions
- Acknowledges how different identities influence and inform each person's worldview, expertise, and ability to access to justice
  - Asks of others, "What do you believe is best for you? What do you prefer and/or need?"
  - Openly discusses how they distribute the opportunities and burdens of the work across the team
  - · Acknowledges racial identities and injustices in pursuit of truth and improvement

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#### **EXCELLENCE**

- Listens carefully to others, spots the issue beyond their primary concerns, and strives to holistically meet their needs
- Asks, "Are we delivering the best results for our clients?"
- Reviews own work product, and asks for, incorporates, and responds to feedback on work product
- · Admits mistakes promptly to remedy them
- · Takes initiative to see and respond to problems



#### INCLUSION

- Seeks out and considers alternative points of view from colleagues and clients, regardless of their position or rank
- Asks before making an important decision or policy,
- "Who else needs to be consulted with on this, internally and externally?"
- Welcomes and accommodates everyone, regardless of disability, identity, language, or preference
- . Makes an effort to understand the work of colleagues, and appreciate the value that they bring
- · Recognizes the contributions and successes of individuals across the organization

#### **KINDNESS**



- · Listens to others and acknowledges their needs
- Acknowledges and apologizes when they have said or done something hurtful
  - Expresses gratitude toward others, including when they offer help or support
    - · Gives people the benefit of the doubt
    - · Asks, "How might these words or actions impact others?" and considers all stakeholders



#### RESPECT

- Acknowledges the value of others' ideas and experiences, even when disagreeing
  - Demonstrates an appreciation for others' time through punctuality & preparation
    - Invites new ideas from all levels, statuses, and perspectives
      - . Listens without interruption to get the full meaning of the person speaking
        - Acknowledges the decision-making autonomy of others



# **OUR PRACTICE GROUPS**

## **Housing**

#### We assist with:

- unfair evictions:
- rental assistance;
- housing discrimination;
- tenants in foreclosure:
- and more.

## **Public Benefits**

#### We assist with:

- benefits enrollment:
- medical benefits:
- · veteran benefits:
- clients impacted by HIV;
- and more.

### Consumer

#### We assist with:

- foreclosure;
- bankruptcy;
- unfair debt collection:
- consumer fraud:
- and more.

## **Long Term Care**

#### We assist with:

 special advocacy for residents of long term care facilities in suburban Cook County and Lake County.

## **Immigrant & Workers' Rights**

#### We assist with:

- employment discrimination, wrongful termination;
- VAWA, U-Visa, asylum and other immigration remedies;
- services for victims of human trafficking throughout Illinois;
- and more.

### **Children & Families**

#### We assist with:

- family law cases of divorce and custody with safety and income disparity issues;
- domestic violence cases with orders of protection, civil no contact orders, and stalking no contact orders;
- child welfare and education:
- and more.

## <u>Pro Bono & Community</u> <u>Partnerships</u>

#### We create opportunities to:

- assist with hotlines and help desks:
- host virtual clinics:
- co-counsel and assist with litigation;
- · and more.

# need our services?

Call 312.341.1070 or
Apply Online when you visit:
https://www.legalaidchicago.org/get-help/











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