



YOU HAVE THE RIGHT TO KNOW

When there is a COVID-19 outbreak in the building...

Your skilled nursing facility **MUST** tell you, your representative, and your family

- When there has been one confirmed case of COVID-19 or a cluster of respiratory illness in your facility, either among residents or staff
- When there are new cases, providing updates on the number of cases and fatalities **weekly or by 5pm the next calendar day**
- What the facility is doing to mitigate infection

This is required by a new federal regulation, 42 CFR § 483.80(g)(3).

Whether you have or may have COVID-19...

Your skilled nursing facility **MUST** tell you and your representative

- **Immediately** if you have been confirmed to have COVID-19
- About any changes in your medical condition

Don't rely on rumors.

You can refer to the [IDPH database](#) for vaccination rates, but please note that it may not be up-to-date. If your facility is not providing you with information, contact the Ombudsman Program of Legal Aid Chicago:

1-888-401-8200

ombudsman@legalaidchicago.org